

Dear Ash

As I am now nearing the end of my treatment, I thought I would drop you a line to say how very pleased I am with both the service I have received from your Practice and of course, the outcome. When I first saw you a little under a year ago, I was in terrible pain, thanks mainly to the inefficiency of my previous dentist, but you were quickly able to diagnose the problem(s) and put them right. You may recall that it was necessary for Luk to extract two of my teeth, a procedure that he managed to carry out without causing me any pain or discomfort at all, and then over a period of months replace a number of my old fillings that were no longer as effective as they should have been. Again, Luk carried out this treatment both very efficiently and effectively even though at times, he had to do so to the sound of One Direction!

When it came to the implants that I needed, Andreas immediately put my mind at ease and I can honestly say that it was a completely painless procedure and other patients of yours should certainly not be concerned about having this course of treatment. Then it was over to you to make and fit the implants and, again, this was carried out without any pain or distress to myself and now that they are fitted, I can't believe how natural they look.

Please pass on my thanks to all of your staff who have certainly helped my numerous visits to the Practice to be as relaxing and enjoyable as they could have been.

With my kindest regards

Trevor