

7 July 2013

Re-Testimonial

I have been a patient at Smile Design since February 2013 and since the moment I walked into the practise my experience has been excellent. Considering most of my appointments so far have not been ones of pleasure, Seven tooth extractions, one root canal fillings and four deep fillings. The level of care I've received during these appointments has been second to none.

Over the years I have had numerous dental procedures yet have always been left with a certain amount of pain. This is where my experience with Smile Design has been very different. The level of aftercare I have received from Ash and his team has been outstanding. In particular after my extractions I was concerned about the level of pain I was experiencing and was worried I was getting an infection. The girls on the end of the phone are always very accomodating, they make me feel like they want to help in

any way they can. In actual fact Dee and Cheryl feel like old friends, which is nice. Ash is always available to see me at a moment's notice. When you're in pain and have had previously bad experiences as I have, that is a very comforting thought.

The thing that always strikes me about the dental practise is that it feels more like a Spa. What with the relaxing music (often of my choice) hot and cold drinks offered at every occasion, the very relaxing massage chairs and not forgetting the lovely soft cushion for my neck.

Ash, who always greets me with his warm smile, comes across as a very professional gentleman who obviously has a real passion for his work. I love the fact I can ask him so many questions without feeling like I'm wasting his time.

Having visited Jessica the hygienist on two occasions, she has taught me some invaluable lessons in teeth hygiene. I put this into practice immediately, which has been a great help in keeping my teeth healthy.

Whilst I'm only half way through my treatment, therefore I don't have a beautiful smile yet, but what I do have for the first time in twenty years is a painfree smile which for me is priceless.

So thank you team Smile Design.
from the bottom of my heart.

Nadine

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